

## **ABSTRACT**

### **ANALYSIS OF DRUG MANAGEMENT IN A PHARMACY OF KIMIA FARMA DUKUH KUPANG SURABAYA**

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*Drug management is an activity to ensure the availability of the type, quality and quantity of drugs in a pharmacy. Drug management consists of planning, procuring, receiving, storing, distributing, destroying and withdrawing, controlling, reporting and recording. This study aims to analyze the drug management process at Kimia Farma Pharmacy Dukuh Kupang Surabaya. This study used descriptive qualitative method. The informants in this study were Pharmacists, Supervisors, Pharmaceutical Technical Personnel at Kimia Farma Pharmacy, Dukuh Kupang, Surabaya. This research was conducted in January – March 2022, data collection was carried out by means of interviews and observations. Data management techniques in 6 ways, namely Transcription, Familiarization, Coding, Applying, Chariting data, Interpreting data. The results of this study indicate that patient requests are sometimes rejected due to vacancies in distributors which cause patients not to get these drugs and there are still errors in drug arrangement during storage. Based on the results of this study, it is hoped that the pharmacy staff will be more thorough and conduct training to the SPG so that errors do not occur during drug administration. Explore the knowledge of Pharmacy officers so that they can replace drugs that have distributor vacancies.*

**Keywords:** Logistics management, drugs, pharmacy.