

## **ABSTRACT**

### **PROFIL PELAYANAN SWAMEDIKASI OBAT ANALGESIK DI APOTEK RAFA FARMA SURABAYA**

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Self-medication is one of the efforts that is often made by someone in treating the symptoms or diseases they suffer without consulting a doctor or without a doctor's prescription. One class of drugs that are often used independently is analgesics. This study aims to determine the profile of self-medication services by knowing the uses of drugs, drug classes, drug names, drug strengths, rules for use and how to use analgesic drugs at the Rafa Farma Pharmacy, Surabaya. This type of research is descriptive and prospective research conducted by observing and collecting data on the use of analgesic drugs. The sample population in this study were all respondents who bought analgesic drugs with inclusion and exclusion criteria. The sample size in this study used an accident sampling technique. The research was carried out in February-April 2023. Data collection was carried out by giving questionnaires to respondents who were currently using analgesic drugs with self-medication. The results of the analgesic profile study, the non-selective group of analgesics that is often purchased with a percentage of 80.67%. Complaints of leg pain with a percentage of 32% are self-medication complaints that often encourage respondents to self-medicate. It can be concluded that the use of non-selective analgesic drugs that are often purchased by respondents is ibuprofen with a percentage of 17.33%. Ibuprofen is often used for fever 12(8%), headache 11(7.33%), toothache 8(5.33) and menstrual pain 7(4.67%).

**Keywords:** Service Profile, Self-medication, Analgesics